



## State 911 Assessments: Peer Assessor “Job Description”

Experienced 911 leaders looking to share knowledge, learn and grow, needed for peer-lead state 911 system assessment.

**Needed:** A state 911 assessment team comprised of 4-5 subject matter experts from across the 911 industry to work together to assess the operational status of a statewide 911 system. This assessment occurs by peers sharing their expertise, experiences, and ideas for best practices. Peer assessors are tasked with evaluating the status of state and local programs against an objective benchmark; identifying strengths and weaknesses within the current statewide 911 system; measuring progress to NG911; and providing constructive ideas for improvement.

**Compensation:** This is an excellent opportunity to use your professional expertise to help your peers by providing advice on current statewide 911 system status, and how to make progress toward NG911. Peer assessors are paid, however, previous assessors say that the real benefits of participation lie in the networking and learning experience that this opportunity creates – for all participants. Assessors are trained in how to evaluate a statewide 911 system, which invariably results in gathering new perspectives and knowledge that can be applied to the assessor’s current position.

**Who Can Apply:** The strength of this process is the diverse team of assessors assembled, as each comes from a variety of professional backgrounds within the 911 community. Each peer assessor will be assigned a specific guideline category to assess, and asked to provide input regarding the other eight guideline categories. The guideline categories and sample job titles of assigned assessors are listed in the table below. These examples are helpful in demonstrating the range of experiences and job titles that are valuable in a peer assessment team.

Category	Assessor(s)
Statutory and Regulatory Environment	Policy Analyst, State 911 Director
Governance	State 911 Director
Evaluation	911 Authority Executive
Public Education	PSAP Director
Human Resources and Training	PSAP Director
Functional and Operational Planning	911 Authority Executive
Standards	911 Technology Specialist
Security and Continuity of Operations	911 Technology Specialist
NG911 Maturity Model	Policy Analyst, State 911 Director, 911 Technology Specialist

**Commitment:** The time commitment involves engagement in material review, teleconferences and one on-site meeting over a four-month time frame. Peer assessor activities usually take place over approximately 4 months. Time requirements include:

- Attend approximately 3 hour-long teleconferences
- Prepare for the on-site assessment by reviewing documentation submitted by the state under assessment over 2-4 days
- Join the 3-day on-site assessment, allowing for an additional two travel days

**Learn More:** For more information on the State 911 Assessment process, visit:

[https://www.911.gov/project\\_state911assessmentprogram.html](https://www.911.gov/project_state911assessmentprogram.html).

**Apply Now:** If you are interested in serving as a peer assessor or would like more information, please contact the National 911 Program at [nhtsa.national911@dot.gov](mailto:nhtsa.national911@dot.gov).