NG911 & FirstNet: Bringing People and Public Safety Together

The two systems complement each other, and when coordinated, will greatly improve public safety communications by allowing for the exchange of rich data between the public, 911 and first responders.

1. **PUBLIC EMERGENCIES**
   Public sends information and rich data to 911.

2. **NG911 CALL CENTERS**
   Receive and prioritize information and rich data.

3. **FIRSTNET**
   Wireless network shares information and rich data from 911 with first responders.

4. **FIRST RESPONDERS**
   Alerted to emergency with real-time, critical information and data.

**AN ABDUCTION SCENARIO**

- **A woman witnesses an abduction.**
- **With NG911, she provides helpful data from the scene to 911.**
- **911 reviews and coordinates all available information.**
- **911 sends data in real time through FirstNet to first responders in the field.**
- **Better data from the public and faster delivery of information helps public safety.**

Next Generation 911 & FirstNet